

NEW MOBILE APP & Remote Check-In Process

Set Up & Registration

GETTING STARTED

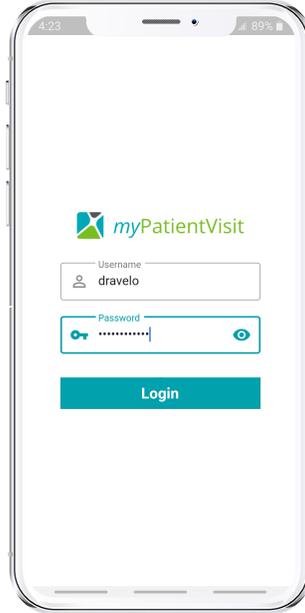
Step 1: DOWNLOAD THE APP

Download our patient portal app, myPatientVisit from the Apple App or Google Play store.

Note: The myPatientVisit app is available on any Apple or Android device but requires data or internet connection to participate in the virtual waiting room experience depicted below.

Step 2: LOG IN

Use your existing myPatientVisit portal login information.



LOG IN ASSISTANCE

NOT REGISTERED?

Call our office so we can re-send your portal welcome letter with registration code. From there, you'll visit myPatientVisit.com via a web browser to create an account.

FORGOT PASSWORD?

Visit myPatientVisit.com via web browser to reset your password if needed. This cannot be done in the app.

App Overview

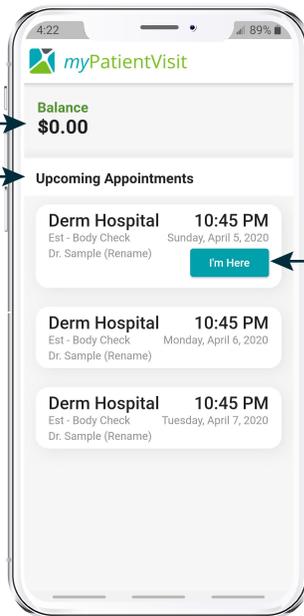
PATIENT INFORMATION

VIEW YOUR BALANCE

Easily view your existing balance prior to your appointment.

UPCOMING APPOINTMENTS

All upcoming appointments will be listed with date, time and visit type information.



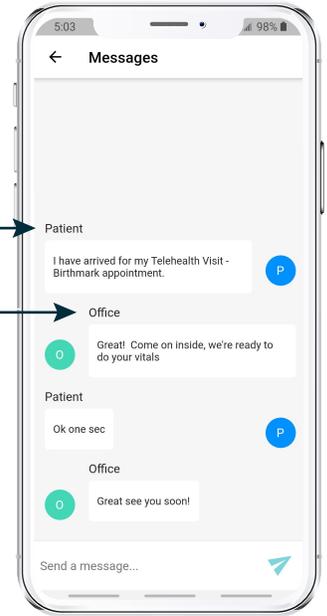
VIRTUAL WAITING ROOM

REMOTE CHECK IN

Notify the practice you've arrived for your appointment from the convenience of your vehicle by clicking the "I'm Here" button next to your appointment.

TWO WAY CHAT

Two-way HIPAA compliant chat connects you with front office staff where they can confirm you're checked-in, request any additional information needed and notify you when ready to be seen.



NOTIFICATIONS

Ensure myPatientVisit app notifications are enabled on your device so you don't miss updates from the practice. This allows for you to exit the app to multi-task while waiting to be seen.